# Taylor “Tay” Cassady

# (304)620-1301

# Skills

* Teamwork
* Leadership
* People skills
* Creative problem-solving skills
* CPR and First Aid certified for professional rescuers
* Money handling/ POS
* Time management
* Customer service
* Computer knowledge

# Past Job Experience

October 2019 - June 2021

**Subway in Ranson, West Virginia** *- Sandwich Artist/Key Holder/ Lower-Level Management*

* Tasked with opening and closing the store alone
* Maintained store cleanliness
* Managed guest relations, incoming and outgoing currencies, and oversaw food preparations
* Kept food on date in the restaurant
* Made sandwiches and other food items to customer specifications

SEASONAL May 2021 - September 2022

**River Riders in Harpers Ferry, West Virginia** *- (Sweep) Historical Zipline Guide & Adventure Park Guide*

* Maintained guest relationships between them and the company \*
* Provided exemplary service to people of all ages \*
* Inspected harnesses and helmets for cracks, rips, and other forms of damage \*
* Maintained the safety of the group after the Trip Leader had left the tower
* Provided reassurance to guests \*
* Provided historical facts about the area \*
* Sent guests on the ziplines

*(Trip Leader (TL)) Historical Zipline Guide & Adventure Park Guide*

* Oversaw sweep and made sure they properly did inspections
* Trained sweeps and TLs
* Responsible for paperwork before and after trips
* Did daily inspections of the course
* Able to lower guests in medical or weather emergencies
* Able to physically recover guests of any size
* Caught guests as they came into the tower
* Trained in CPR and first aid for professional rescuers
* Operated pulley and block breaks
* \* And also everything starred above

*Sales*

* Checked in guests in a timely manner
* Provided safety briefings to guests of all activities
* Checked waivers of guests
* Restocked merchandise and food goods
* Checked IDs of those purchasing alcohol
* Answered phones
* Made guest reservations

SEASONAL November 2021 - Current

## Loudon County Substitute, Virginia *– Substitute Teacher*

* Supervised children of all ages
* Taught all subjects with a specialty in art, English, and history
* Responsible for groups of up to 30 children at once and maintaining safety despite different personal circumstances of children (i.e.: familial issues, mental illness, mental disabilities, etc)

# Education

May 2017 - May 2021

Jefferson County

**Washington High School, Charles Town, WV** *- High School Degree*

-3.6 GPA weighted

- 3.4 GPA unweighted

-Graduated Magna Cum Laude

September 2021 - Present

Chatham County

**Savannah College of Art and Design, Savannah, GA** *- Batchelor Degree of Fine Arts*

-3.41 GPA

-Animation major with a concentration in 2D and character animation

-Deans List

-Business and art entrepreneurship minor; 3D animation minor

-Received SCAD Honors Scholarship as well as the SCAD Achievement Scholarship

# Awards and Certiﬁcations

Valid until July 19, 2025

**CPR/ AE Certiﬁcation for Professional Rescuers***- American Red Cross*

* Certiﬁcate ID *019ID3V*

Valid until July 19, 2025

**First Aid Certiﬁcation for Professional Rescuers** *- American Red Cross*

* Certiﬁcate ID*019ID3V*

Valid until 2025

**Adobe Certified Professional in Visual Design using Adobe Photoshop***- Adobe*

September 11, 2019

## Marketplaces Investing Basics Certiﬁcation *- EverFi*

February 27, 2020

**Foundations in Personal Finance Certiﬁcation** *- Dave Ramsey Personal Finance*

# Personal and Professional References

River Riders Aerial Activity Manager

# Ryan Micheal - (540)-336-1080

Commissioner

# Micheal Dardaris - (315)-270-2172

High School English Teacher (10, 11, & 12 grade)

**Alexi Darr-** [**adarr@k12.wv.us**](mailto:adarr@k12.wv.us)